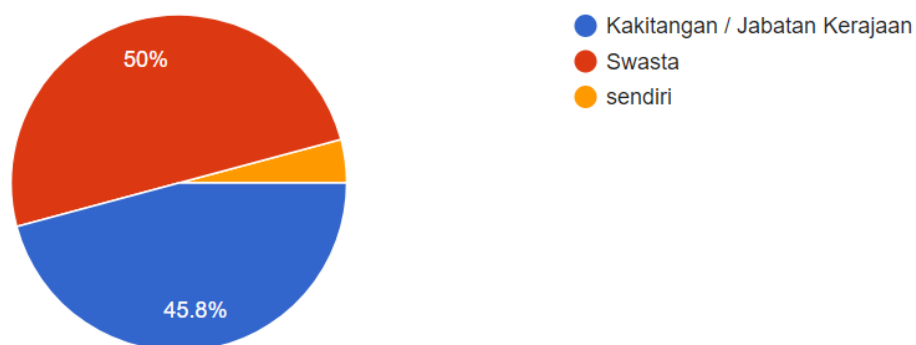


# LAPORAN KAJIAN KEPUASAN PELANGGAN TAHUN 2017

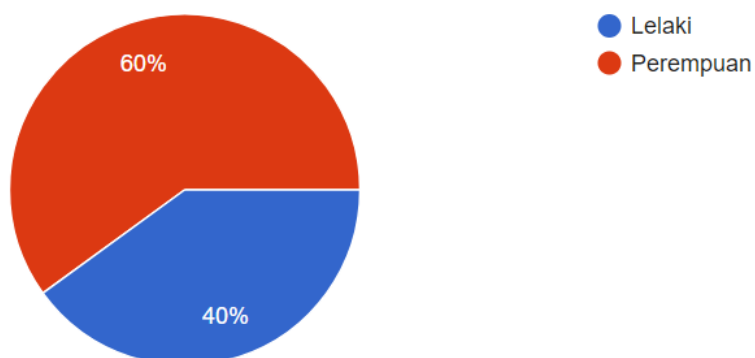
## A - MAKLUMAT ASAS RESPONDEN

24 responses



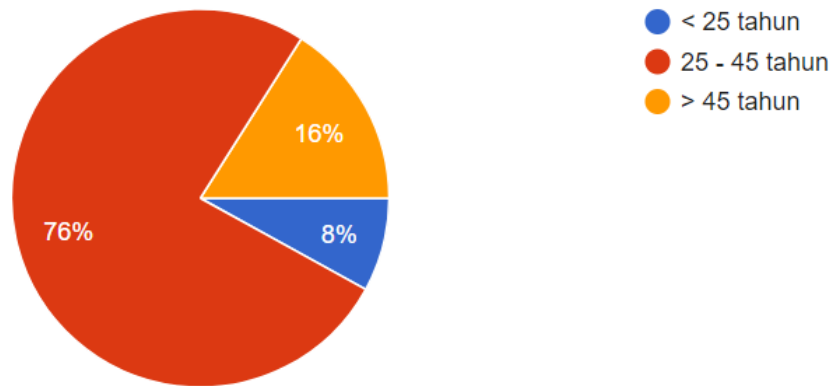
## 2. Jantina

25 responses



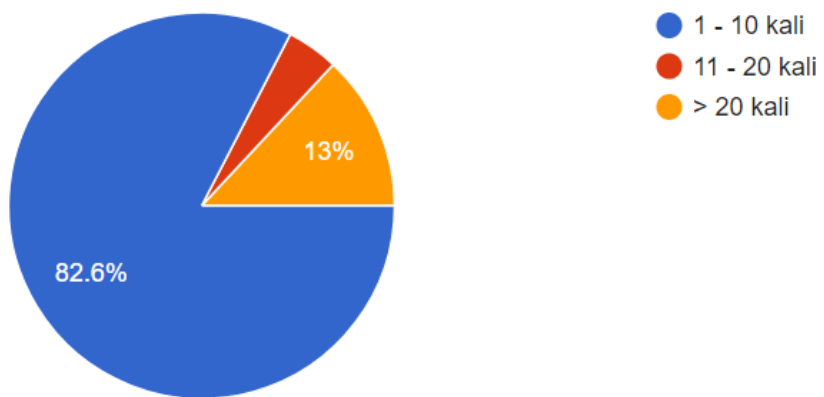
### 3. Umur

25 responses



### B - KEKERAPAN, KAEDAH, TEMPAT & TUJUAN BERURUSAN

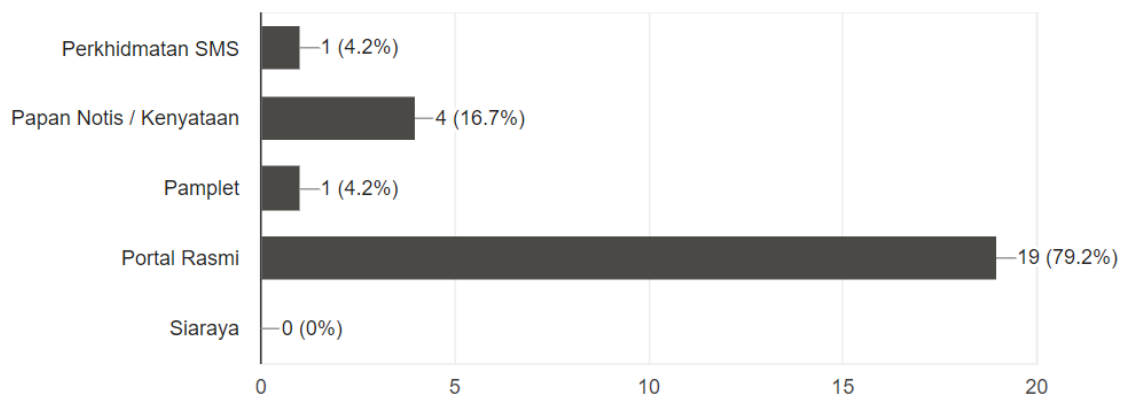
23 responses



### 2. Bagaimanakah anda mendapatkan maklumat mengenai perkhidmatan kami?

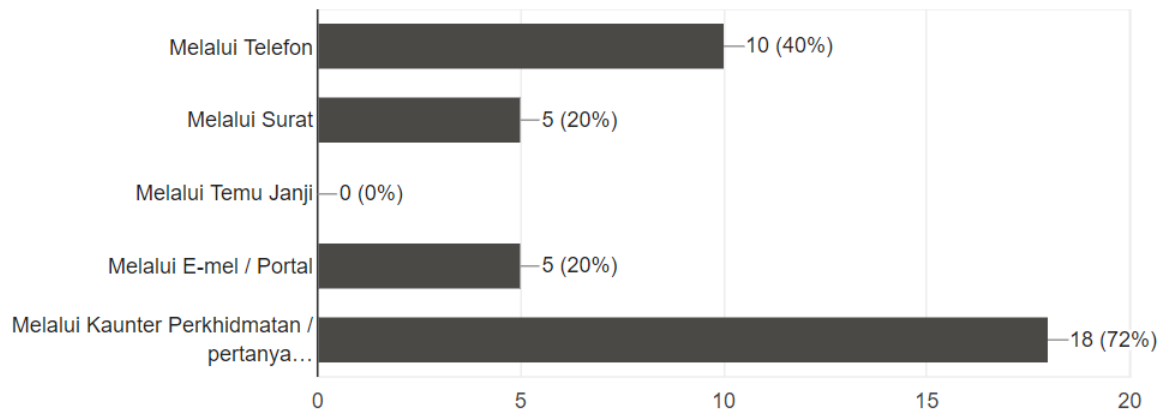


24 responses



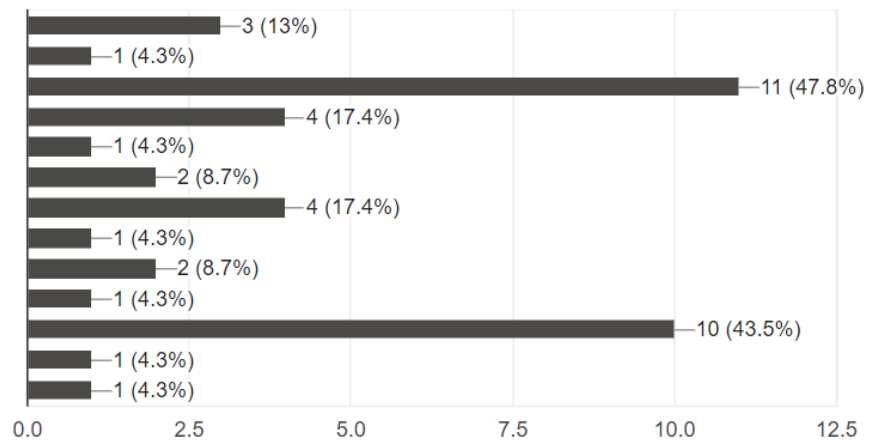
### Cara anda berurusan dengan Pejabat ini. (boleh pilih lebih dari satu jawapan)

25 responses



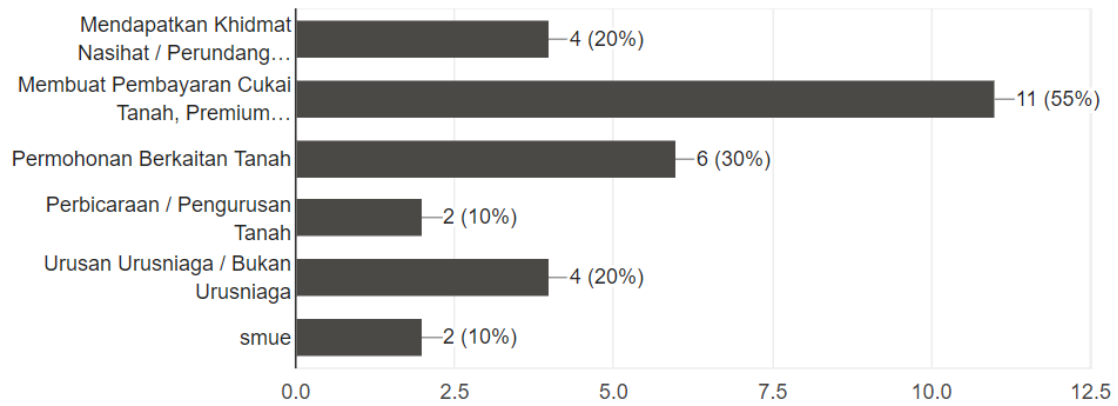
### 4. Tempat berurusan. (boleh pilih lebih daripada satu jawatan)

23 responses

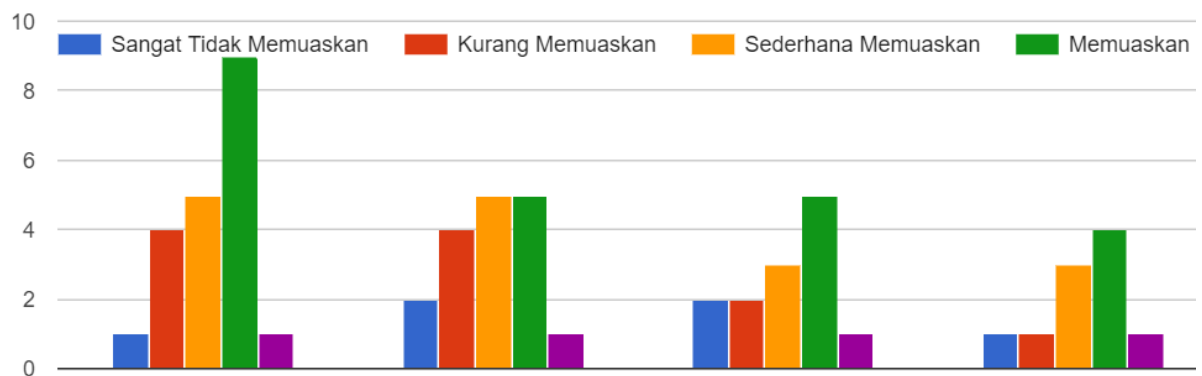
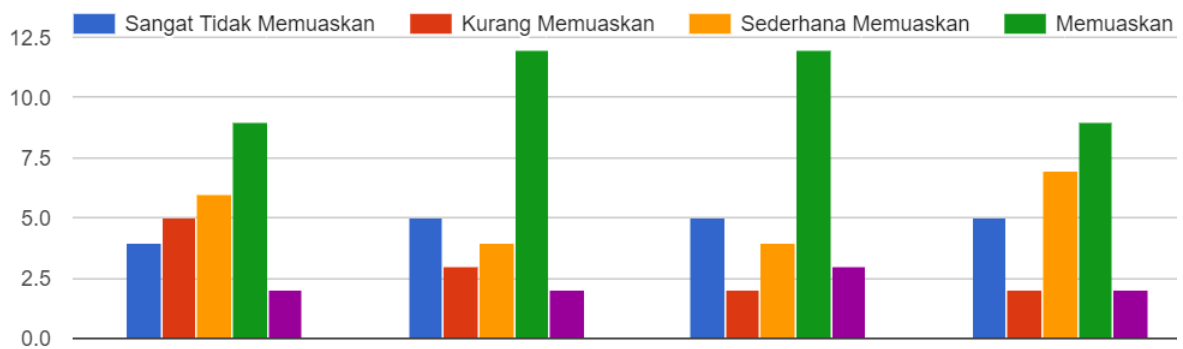


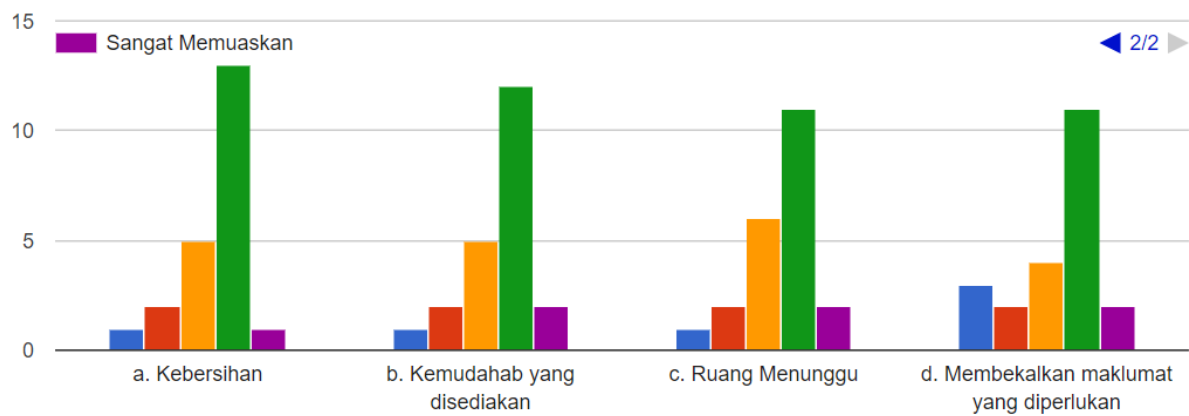
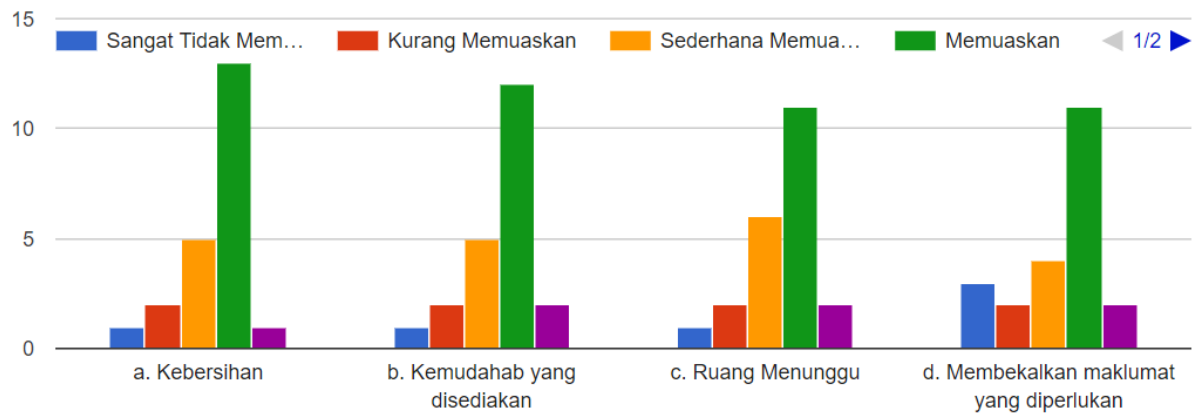
## 5. Tujuan Berurusan (boleh pilih lebih daripada satu jawapan)

20 responses



## C- TAHAP KEPUASAN PELANGGAN TERHADAP KUALITI PERKHIDMATAN PEJABAT INI





17 responses

